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REASONS TO INVOLVE A FAMILY PARTNER

Family Partners using their lived experiences can provide both families and agencies with tools that can help with reaching their goals.

- 1> BUILD TRUST WITH THE FAMILY.
- 2> HAVE AN ADOVCATE.
- 3> CREATE BETTER OUTCOMES WITH FAMILIES AND SYSTEMS.

Have Questions?

Family Partner and Family Navigator contact info:
AllianceHealthPlan.org/
Community/Family

Additional Resources

Local Community Collaboratives

A group of community partners, providers, and individuals working together to improve their community systems. AllianceHealthPlan.org, search "Collaboratives."

North Carolina State Collaborative for Children, Youth and Families

Provides a place for families, provider agencies, and community partners to come together to advocate for better outcomes for all children, youth, and families.

www.nccollaborative.org

National Federation of Families

www.ffcmh.org



AllianceHealthPlan.org

800-510-9132

5200 West Paramount Parkway
Morrisville, NC 27513

Why a Family Partner?

GREAT OUTCOMES

ENGAGED FAMILIES



Supporting our Children, Youth and Families

“Nothing about us, without us.”

Family Partners support families *and* agencies.



Sometimes families face challenges and could benefit from the support of a Family Partner to help:

- **BARRIERS TO ENGAGING THE FAMILY.**
- **FAMILY NEEDS AN ADVOCATE.**
- **FAMILY NEEDS SUPPORT DURING MEETINGS.**
- **FAMILY NEEDS LINKAGE TO RESOURCES.**

PROMOTE FAMILY DRIVEN VOICE



Family Partners work to ensure “family voice and choice” is heard by helping families share their concerns and needs. They educate families using their lived experience with schools, courts, social services, and service providers.

- **SHARES THE IMPORTANCE OF ENSURING THE FAMILY HAS A SEAT AT THE TABLE.**
- **ENCOURAGES FAMILIES TO SHARE WHAT’S IMPORTANT TO THEM.**
- **ENCOURAGES FAMILIES TO BECOME SELF ADVOCATES AS THEY BEGIN DRIVING THEIR CARE.**

PROMOTE COLLABORATION



Systems work together with families and communities by finding and building on common goals, promoting collaboration, and implementing best practices.

- **DECREASE MULTIPLE MEETINGS FOR FAMILIES AND AGENCY STAFF.**
- **INCREASE BETTER OUTCOMES FOR FAMILIES AND AGENCIES.**
- **HELPS IN CREATING TEAMS (CHILD AND FAMILY TEAMS AND INDIVIDUAL).**
- **ASSISTS IN LOCATING RESOURCES.**

What to expect when including a Family Partner:



UNDERSTANDING
Increase the family’s understanding of systems, referral and enrollment processes.

GUIDANCE
Assist with explaining system processes and time frames.

RESOURCE
Help families link and advocate for appropriate services to meet their goals and needs.

SUPPORT
Follow up to support the current plan and support in the family’s “next steps.”